

10 Facts About HughesNet

1. With over 325,000 customers, HughesNet is America's #1 choice for high-speed Internet satellite service.
2. Hughes has over 30 years of industry experience and provides service to many of America's Fortune 500 companies.
3. Save Time on the Internet—Downloading music or software files takes hours with dial-up, but only minutes or seconds with HughesNet.
4. Easy to Get Started—HughesNet makes it easy to enjoy the high-speed life with flexible service options.
5. Customer Satisfaction—HughesNet offers a 24-month limited equipment warranty and a 30-day satisfaction guarantee.
6. For the Family—Offering service plans with download speeds up to 1.5 Mbps, HughesNet makes it easy to forget what it was like with dial-up and it doesn't use your phone line.
7. For the Office—With better upload and download speeds, more powerful equipment, static IP addresses, Service Assurance plans, and other options, HughesNet can meet the needs of your small business customers.
8. Bigger is Better—HughesNet email accounts are included with service and each includes 2 GB of storage per account!
9. Secure—Unlike other satellite Internet services, HughesNet uses Triple DES encryption to secure every transmission, protecting your sensitive and personal data.
10. Easy to Use—A simple ethernet connection makes it easy to share your HughesNet high-speed access with the family or the office.

The HughesNet service is NOT recommended for some time-sensitive types of Internet uses because of the subsecond delay (latency) of satellite Internet access. The delay is usually not noticeable in general Web browsing, but may have a significant impact on uses that are subsecond and/or time-sensitive. Examples include online gaming ("twitch" and RPG games), VoIP (Voice over Internet Protocol), Internet phone service, and day trading.

Running a VPN client over a satellite network is not an ideal configuration. Most VPN clients will work, but speeds will be affected significantly. While average download speeds are slightly better than dial-up, they will be reduced from typical HughesNet speeds by as much as 50% to 75%. Average upload speeds are comparable to dial-up performance.

Home networking equipment may be required and is not included with HughesNet system. For network setup, support, and configuration, contact your network hardware manufacturer and/or operating system software developer (Hughes Network Systems, LLC is not responsible for home network configuration or management).

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Broadband Unbound.

Announcing Our
Lowest Price Ever!
\$299.98 After Mail-in Rebate
Includes equipment, delivery,
and standard installation

Service and Pricing Guide

For HughesNet[®] Resellers

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- Order HughesNet brochures, posters, banners, and other marketing material
- Get HughesNet logos, images, and pre-approved advertising
- Access HughesNet Sales Training

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HughesNet Service Plan Summary (available with a HN7000S modem)

All HughesNet service plans include a 24-month limited equipment warranty and requires a 24-month service commitment.

	Home	Pro	ProPlus	Small Office	Business Internet
Upload Speeds ¹	Up to 128 kbps	Up to 200 kbps	Up to 200 kbps	Up to 300 kbps	Up to 500 kbps
Download Speeds ¹	Up to 700 kbps	Up to 1 Mbps	Up to 1.5 Mbps	Up to 1.5 Mbps	Up to 2 Mbps
Outdoor Equipment	.74 m Antenna & 1 W Radio	.74 m Antenna & 1 W Radio	.74 m Antenna & 1 W Radio	.98 m Antenna & 2 W Radio	.98 m Antenna & 2 W Radio
Download Threshold ²	200 MB	375 MB	425 MB	500 MB	1,250 MB
Email Accounts	5	5	5	10	20
IP Address	Dynamic (NAT)	Dynamic (NAT)	Dynamic (NAT)	Dynamic (NAT)	Dynamic (NAT)

HughesNet Pricing and Terms

Standard pricing in the table below is shown before current offers are applied. Go to www.rebate.HughesNet.com for information about available rebates.

STANDARD PRICING		UPFRONT PURCHASE	PROMOTIONAL OPTION	UPFRONT PURCHASE	PROMOTIONAL OPTION	UPFRONT PURCHASE	PROMOTIONAL OPTION	UPFRONT PURCHASE	PROMOTIONAL OPTION	UPFRONT PURCHASE	PROMOTIONAL OPTION
	Upfront Price		\$399.99 ³	N/A	\$399.99 ³	N/A	\$399.99 ³	N/A	\$699.99 ³	N/A	\$699.99 ³
Activation Fee		N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$299.99	N/A	\$299.99
Monthly Fee		\$59.99	\$79.99 ⁴	\$69.99	\$89.99 ⁴	\$79.99	\$99.99 ⁴	\$99.99	\$119.99 ⁴	\$179.99	\$199.99 ⁴
OPTIONS	Static IP Address(es)	N/A		N/A		1 Static IP for \$10/month		5 Static IPs for \$20/month		5 Static IPs for \$20/month	
	Service Assurance ⁵	\$5.95/month		\$5.95/month		\$5.95/month		\$5.95/month		\$5.95/month	
	Service Assurance Plus ⁶	\$12.95/month		\$12.95/month		\$12.95/month		\$12.95/month		\$12.95/month	
	Dial-up Access	\$15/month		\$15/month		\$15/month		\$15/month		\$15/month	
	PowerPak ⁷	\$299.99		\$299.99		\$299.99		Included		Included	

Current Offer (Valid through 6/30/07)

\$100 Mail-in Rebate Offer — Applies to purchase of any new HughesNet system with activation of Home, Pro, ProPlus, Small Office or Business Internet service plans. **Customer must submit mail-in rebate form after purchase to receive the rebate.** Go to <http://rebate.HughesNet.com> for details.

HughesNet Early Termination Charges

No termination charge if order is cancelled before installation.

Home, Pro, ProPlus (with .74 antenna)

Cancel within 30 days

Cancel AFTER 30 days

Upfront Purchase	\$200 refund for returned equipment, \$0 service termination fee. No refund of installation fee.
Promotional Option	\$400 equipment and installation fee. \$200 refund for returned equipment, \$0 service termination fee

No refund for equipment, \$300 service termination fee
\$400 equipment and installation fee, \$300 service termination fee

Small Office, Business Internet, and PowerPak installation

Cancel within 30 days

Cancel AFTER 30 days

Upfront Purchase	\$300 refund for returned equipment, \$0 service termination fee. No refund of installation fee.
Promotional Option	\$400 equipment and installation fee. \$300 refund for returned equipment. No refund for installation.

No refund for equipment, \$300 service termination fee
\$400 equipment and installation fee, \$300 service termination fee

- When you connect to the Internet using HughesNet, the upload and download speeds you experience will vary based on a variety of factors including the configuration of your computer, the number of concurrent users, network or Internet congestion, the speed of the Web sites you are accessing; and other factors. Stated speeds and uninterrupted use of service are not guaranteed. During peak hours, actual upload and download speeds will likely be lower than speeds indicated.
- Based on an analysis of customer usage data, Hughes has established a download threshold for each of the HughesNet service plans that is well above the typical usage rates. Subscribers who exceed that threshold will experience reduced download speeds for approximately 24 hours. During this recovery period, the HughesNet service may still be used, but speeds will be slower.
- Includes equipment, delivery, and standard installation.

- Equipment, delivery, and standard installation included with Promotional Option. After 24 months, the monthly fee reverts back to the then-current monthly rate.
- Service Assurance includes 2nd business day coverage, 8am-5pm, Monday through Friday. \$29.95 per on-site repair incident in addition to monthly fee. 30 day vesting period if not ordered at time of initial purchase.
- Service Assurance Plus includes next business day coverage, 8am-5pm, Monday through Friday. \$29.95 per on-site repair incident in addition to monthly fee. 30 day vesting period if not ordered at time of initial purchase.
- PowerPak includes .98 m antenna; 2 W radio; tri-mast, non-penetrating, or pole mount; and standard professional installation.